

STANDARDS COMMITTEE- 16TH OCTOBER 2006

SUBJECT: COMPLAINTS TO THE OMBUDSMAN

REPORT BY: MONITORING OFFICER

1. The following complaints have been made to the Ombudsman in recent months and have been rejected by him as not accepted to formal investigation for the reasons he has indicated or that he is satisfied with the action taken: -

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|-----|-----------------------|-----|
| (a) | Social Services | (1) |
| (b) | Housing Benefits | (2) |
| (c) | Entertainment Licence | (1) |
| (d) | Complaints Procedure | (1) |
| (e) | Planning | (4) |
| (f) | Council Tax | (1) |
| (g) | Housing Repairs | (1) |
| (h) | Rents | (1) |

2. The following complaints remain at the enquiry stage or are awaiting determination: -

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|-----|--------------------------------------|-----|
| (a) | Insurance and complaints procedure | (2) |
| (b) | Alleged noise/dust nuisance | (1) |
| (c) | Planning | (5) |
| (d) | Social Services | (1) |
| (e) | Education | (1) |
| (f) | Housing allocation | (1) |
| (g) | Alleged unauthorised use of property | (1) |

Author: J.A. Fairfax, Members Services Manager
Consultee: I.G. Medicott, Monitoring Officer

Background Papers:
Correspondence from the Ombudsman